



FREQUENTLY ASKED QUESTIONS (FAQs):

- **What are the hours for Camp Ocean?**

Camp Ocean will begin at 9am and end at 3pm each day for all grades.

- **Is the grade based on the grade my Camper was in or is going into?**

Your registration should be based on the age your Camper(s) is GOING INTO this Fall 2024.

- **What time can I drop off and pick up my Camper?**

Morning drop-off is between 8:45 and 9am each morning. Pick up is from 3:00 to 3:15 each afternoon. On the Monday of each Camp week drop off will begin at 8:30 to allow parents/guardians a little extra time to navigate the first drop-off and check-in process.

- **My children are not the same age. Are they able to attend Camp Ocean together?**

We will offer Camp Ocean for grades 1 – 8 throughout the summer, but all ages of Camp will not necessarily be offered simultaneously. The breakdown for Camp Ocean grade ranges is:

- 1 – 2: Fins, Feathers, and Fur: All About Animals
- 3 – 5: Land, Sea, and Sky: Habitats of the World
- 6 – 8: Junior Marine Biologists: Care & Conservation

- **Is there only one date for my child's age group?**

No, there are multiple offerings of Camp Ocean throughout the summer for each age group. Please see our website at www.odyseaaquarium.com/education for specific Camp dates for your Camper(s).

- **Is there Camp on Memorial Day and Fourth of July?**

Camp Ocean will be offered Monday through Friday of each week of the summer. We will still have Camp Ocean during the holiday weeks of Memorial Day and Fourth of July. Should you choose to keep your child home to observe the holiday, they may still join Camp the remaining days of the week. Camp Ocean does not offer pro-rated fees for Campers that choose to not attend on holidays.

- **Is there before or after Camp care offered this year?**

Camp Ocean does not offer before or after-Camp care for Summer Camp 2024.

- **Will my child have to be outdoors in the summer?**

No. OdySea Aquarium offers the COOLEST summer camp around, both literally and figuratively! While we may take brief outdoor excursions to visit animals, explore, or participate in games or activities, those will be very brief and only as the weather permits. Your child will enjoy the comfort of indoor, air-conditioned fun throughout Camp Ocean.

- **What should my child wear to Camp Ocean?**

Your Camper should wear their Camp Ocean tee shirt each day of Camp and whatever bottoms they're comfortable in. Your Camper will be provided with one Camp Ocean tee shirt, and additional tees will be available for purchase should you prefer to have additional shirts. CLOSED TOE shoes are mandatory, as many of our Camp excursions will be behind-the-scenes or in/around animal areas. We recommend a light jacket or hoodie, as the bulk of your Camper's Day will be indoors in air conditioning. Other than a watch, jewelry of any kind is NOT permitted.

- **Why can't my Camper wear jewelry?**

Loose items, such as jewelry, can pose a risk of foreign object ingestion to animals if they break, fall off of a person's body, or hang loosely. Our animals are also extremely inquisitive to novel items in their environment and will explore just about anything. Your Camper is going to be in close proximity to our animals and their environments, so even 'permanent' jewelry, while less likely to fall out, can pose a threat to your safety if an inquisitive animal decides to investigate it while attached to your Camper!

- **Do we pack lunches, or can we purchase lunch at OdySea Aquarium?**

Each Camper should bring their own packed lunch, as there is no option to purchase lunch. We ask that you send your Camper with one morning snack and a reusable water bottle along with their packed lunch in a thermal lunchbox. Your Camper's lunch will remain in their lunchbox until lunch time. A healthy afternoon snack will be provided for your Camper(s). Gluten-free options will be available.

- **What if my child or a family member gets sick during their Camp Ocean week?**

If your child or an immediate family member is exhibiting symptoms of not feeling well, we ask that you refrain from sending them to Camp Ocean for the day and contact Campocean@odyseaaquarium.com or info@odyseaaquarium.com for rescheduling options.

- **Can I send my Camper(s) with their phone or camera?**

Your Camper is welcome to bring their phone in the event you need to contact them, but it will only be available to them during restroom breaks and lunch period to check messages. Cameras will not be permitted. We want your Camper(s) to be present in all that Camp Ocean has to offer, so our Camp Ocean Counselors will be taking pictures of our Campers and their excursions all throughout the week. We will provide a photo link for all parents at the end of Camp Ocean. OdySea Aquarium is not responsible for lost or damaged phones or personal belongings.

- **My child is on medication. Can I send their medication in with them?**

While our Camp Counselors do not administer over the counter or prescription medication to your Camper, should your Camper require medication during their time at Camp Ocean, please note it on their medical record and we can remind them to take it at their scheduled time. We ask that you try to schedule the administration of your child's medications before or after Camp Ocean if possible.

- **My child carries an epi-pen. Can I send that with them to Camp Ocean?**

Yes. Campers are permitted to bring their prescription epi-pens with them to Camp Ocean as long as the epi-pen is an auto injector. It will be checked in and out each day with your

Camper, and remain secured and carried by our Camp Counselors, accompanying your Camper wherever they go.

- **If we cannot attend Camp Ocean after registering, is it possible to get a refund?**

There is a cancellation fee of \$100 per Camper, so please make sure your scheduled Camp Ocean week is one that works for your family. In the case of an unforeseen emergency or illness, we will work with you to reschedule or refund your Camp Ocean experience.

- **Can I switch my Camp date after booking?**

Rescheduling dates from one week to another will be evaluated on a case-by-case basis pending availability, and rescheduling will incur a \$50 rescheduling fee per Camper. Please contact us if this need arises. We cannot guarantee the ability to accommodate scheduling changes.

For any additional questions, please contact us at:

campocean@odyseaaquarium.com

480-291-8193

or

info@odyseaaquarium.com

480-291-8232



Camp OCEAN
at OdysSea Aquarium®