

Camp OCEAN at OdySea Aquarium®

FREQUENTLY ASKED QUESTIONS (FAQs):

- **What are the hours for Camp Ocean?**

Camp Ocean will begin at 9am and end at 3pm each day for all grades.

- **What time can I drop off and pick up my Camper?**

Morning drop-off is between 8:45 and 9am each morning. Pick up is from 3:00 to 3:15 each afternoon. On the Monday of each Camp week drop off will begin at 8:30 to allow parents/guardians a little extra time to navigate the drop-off and check-in process.

- **How many Campers attend each week?**

Our average capacity of Campers per session will be 20 this year. This is a 50% reduction from past years and will allow our Campers to properly physically distance while still enjoying camp.

- **Is my camper's grade the one they just finished or the one they will be entering in the Fall?**

Your camper's grade is the grade they will be entering in the Fall of 2021.

- **Are there COVID-19 safety protocols in place for Camp Ocean this summer?**

Yes. We have several safety measures in place to ensure the health of our Campers, OdySea Aquarium team members, and guests. They are as follows:

- Reduced capacity for Camp Ocean each week
- Temperature checks upon check in each day
- Mandatory mask wearing for all Campers, Counselors, OdySea team members, and guests. Campers will have mask-off time for lunch, snack, and water breaks.
- No sharing of supplies. Each Camper will be provided their own supplies for all arts & crafts, games, and activities to use for the duration of the week.
- Camp classroom will be disinfected multiple times per day. Hand sanitizer and handwashing stations will be readily available to all Campers.
- Group activities involving animal exhibits or tours will be broken down into no more than ten (10) campers at a time in one area, per the CDC recommendations.

- **My children are not the same age. Are they able to attend Camp Ocean together?**

We offer Camp Ocean for grades K – 8, but it will not be offered simultaneously. This allows us to not only maintain a lower and safer number of Campers at one time, but also supports age-appropriate learning through grade-specific curriculum and activities. The breakdown for Camp Ocean age ranges is:

- K – 2: Fins, Feathers, and Fur: All About Animals
- 3 – 5: Land, Sea, and Sky: Habitats of the World
- 6 – 8: Junior Marine Biologists: Care & Conservation

- **The first day that Camp Ocean is offered is May 31, which is a holiday. Is there Camp on Memorial Day?**

Camp Ocean will be offered Monday through Friday of each week. We will still have Camp Ocean on May 31. Should you choose to keep your child home on Monday to observe the holiday, they may still join Camp Tuesday through Friday. Camp Ocean does not offer pro-rated fees for Campers that choose to not attend on Monday.

- **Is there before or after Camp care offered this year?**

Due to our heightened safety protocols in place this year, there will not be before or after Camp care offered.

- **Will my child have to be outdoors in the summer?**

No. OdySea Aquarium offers the COOLEST summer camp around, both literally and figuratively! While we may take brief trips outdoors to visit animals or do activities, your child will enjoy the comfort of indoor, air-conditioned fun throughout Camp Ocean.

- **Are you offering lunch for purchase as an option?**

In an effort to maintain our heightened COVID-19 safety protocols, lunch purchases will not be available, and each Camper should bring their own packed lunch. We ask that you send your Camper with one morning snack and a reusable water bottle along with their lunch. Your Camper's lunch will remain in their lunchbox until lunch time. A healthy afternoon snack will be provided for your Camper(s). Gluten-free options will be available.

- **What if my child or a family member gets sick during their Camp Ocean week?**

If your child or an immediate family member is exhibiting symptoms of not feeling well, we ask that you refrain sending them to Camp Ocean for the day and contact an Education team member for rescheduling options.

- **Can I send my child with their phone or camera?**

Your Camper is welcome to bring their phone or a camera. However, we do not allow them to have it with them at all times. We will allow them to check their phones for messages at lunch and to take their phones or cameras with them on designated excursions throughout the building. OdySea Aquarium is not responsible for lost or damaged phones, cameras, or electronic equipment.

- **My child is on medication. Can I send their medication in with them?**

Our Camp Counselors do not administer over the counter or prescription medication to your Camper. We ask that you try to schedule the administration of your child's medications to before or after Camp Ocean if possible.

- **My child carries an epi-pen. Can I send that with them to Camp Ocean?**

Campers are permitted to bring their prescription epi-pens with them to Camp Ocean as long as the epi-pen is an auto injector. It will be secured and retained by a Camp Counselor and accompany your Camper with them wherever they go.

- **If we cannot attend Camp Ocean after booking is it possible to get a refund?**

Camp registration that is withdrawn prior to May 1, 2021 will receive a 50% refund. No refunds will be issued after May 1, 2021. In the case of an unforeseen emergency or illness, we will work with you to reschedule or refund your Camp Ocean experience.

- **Can I switch my Camp date after booking?**

Rescheduling dates from one week to another will be evaluated on a case-by-case basis. Please contact us if this need arises. Due to limited capacity in each Camp, we cannot guarantee the ability to accommodate scheduling changes.

For any additional questions, please contact us at:

CampOcean@OdySeaAquarium.com

480-291-8193